



PRODUCT CERTIFICATION INFORMATION (LOW GLYCAEMIC INDEX PRODUCT)

This document outlines the rules, requirements and procedures for certification of Low Glycaemic Index (GI) Products. Certification activities are carried out in accordance with ISO/IEC 17065 (Conformity assessment - Requirements for bodies certifying products, processes and services), ISO 26642 (Food products - Determination of the glycaemic index (GI) and recommendation for food classification), and SG CO2 PTE. LTD. requirements.

CERTIFICATION SCHEME AND STANDARD FOR LOW GI PRODUCTS

ISO/IEC Type 5 certification scheme consisting of:

1. Initial audit of the company's production process and controls, quality management system, and testing of representative sample(s) from production.
2. Subsequent surveillance inspection, including unannounced surveillance, of the company's production process and controls, and quality management system.
3. Recertification audit every 3 years of the company's production process and controls, including quality management system.

Standard used for certification: ISO 26642:2010 Food products - Determination of the glycaemic index (GI) and recommendation for food classification.

CERTIFICATION PROCESS

The certification process shall be conducted in accordance with the ISO/IEC 17065 Certification Process published on the LMS Compliance website ([Click to access](#)). Certification may be granted, maintained, extended or reduced in scope, suspended, or withdrawn, subject to the requirements and conditions specified in the following table.

Certification Status	Requirements / Conditions
Granting of Certification	• Applicant / client is legally established and appropriately qualified for the requested certification scope. • A complete application and all required supporting documents have been submitted. • The certification agreement has been signed and all applicable fees have been paid. • The product meets all applicable certification, technical, legal, and SG CO2 PTE. LTD. requirements. • All required certification activities have been completed within the required timeframe. Note: SG CO2 PTE. LTD. may refuse to grant certification if any of the applicable requirements have not been fulfilled.
Maintaining Certification	• The applicant / client's legal status, qualifications, and applicable approvals remain valid. • The certification agreement remains valid and all applicable fees are paid and up to date. • Certified products continue to meet all applicable certification, technical, legal, and SG CO2 PTE. LTD. requirements. • All required certification activities are completed within the required timeframe.



	- Complaints and concerns related to certified products are properly addressed. - The certificate of compliance and certification mark are used correctly in accordance with SG CO2 PTE. LTD. requirements. - Any changes that may affect the certified product or certification scope are reported to SG CO2 PTE. LTD. - Applicable internal audits, management reviews, and other required activities are completed. - The recertification audit have been completed before the certificate expires.
Extending Certification Scope	- The existing certification remains valid. - An application and all required supporting documents have been submitted. - All applicable fees have been paid. - The additional products fall within the applicable legal and certification scope and meet all applicable certification, technical, legal, and SG CO2 PTE. LTD. requirements. - All required certification activities are completed within the required timeframe.
Reducing Certification Scope	- Upon request from the client or where products do not comply with applicable certification requirements. - An updated certificate is issued, and the original certification validity period remains unchanged.
Suspension of Certification	- Applicable certification, technical, legal, or SG CO2 PTE. LTD. requirements are no longer met. - Required certification activities are not completed. - Significant changes, incidents, or non-compliance affecting the certified product are not satisfactorily addressed within the required timeframe. - The certificate of compliance or certification mark is misused and corrective action is not taken. - Significant complaints or concerns remain unresolved. - Contractual or payment obligations are not fulfilled. - Suspension is required by a regulatory or competent authority. - Other circumstances affect the validity or integrity of the certification. Notes: Upon suspension, SG CO2 PTE. LTD. shall notify the client. During suspension, the client shall stop using the certificate of compliance, certification mark, and related certification claims for the affected products. Corrective actions shall be completed within the specified timeframe, and the suspension shall normally not exceed six months. Certification may be reinstated once the corrective actions have been satisfactorily verified and all applicable requirements are met. Failure to meet these requirements may result in withdrawal of certification.
Withdrawal of Certification	- Applicable certification, technical, legal, or SG CO2 PTE. LTD. requirements are no longer met. - Significant changes, incidents, non-compliance, complaints, or concerns affecting the certified product or the validity and integrity of the certification are not satisfactorily addressed or reported to SG CO2 PTE. LTD., where applicable. - Fraud, false information, or deliberate misrepresentation is identified. - The certificate of compliance or certification mark is seriously or repeatedly misused, or used without authorization. - Required corrective actions are not satisfactorily completed following suspension. - Required certification activities are refused or not completed. - The certification agreement is breached or applicable fees remain unpaid.



	• Withdrawal is required by a regulatory or competent authority. • Other circumstances arise that make withdrawal of certification necessary. Notes: Upon withdrawal, SG CO2 PTE. LTD. shall notify the client. The client shall immediately stop using the certificate of compliance, certification mark, and certification claim. Where applicable, re-application shall be restricted for five years for serious breaches, such as fraud, false information, contamination, or serious misuse of certification, and for twelve months for other withdrawal cases.
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USE OF NAME, LOGO, CERTIFICATE OF COMPLIANCE AND CERTIFICATION MARK

The name and logo of SG CO2 PTE. LTD., certificate of compliance, and certification mark are the property of SG CO2 PTE. LTD. and shall be used only in accordance with SG CO2 PTE. LTD. requirements and within the approved certification scope. Certification is valid for three years, subject to continued compliance with the applicable certification requirements.

Only products covered by a valid certification may use the certificate of compliance, bear the applicable certification mark, or be represented as certified. Use of the certification mark requires prior authorization by SG CO2 PTE. LTD. and shall not be altered or presented in any manner that is false, misleading, or implies certification of products, activities, or processes outside the approved certification scope. The certificate of compliance and certification mark shall not be transferred, assigned, reproduced, modified, or used by any other party without authorization from SG CO2 PTE. LTD. Upon suspension or withdrawal of certification, the client shall immediately cease making certification claims and using the SG CO2 PTE. LTD. name, certificate of compliance, and certification mark.

Client shall promptly notify SG CO2 PTE. LTD. of any changes that may affect the certification, including changes to the product name or formulation, processing method, production or processing site, legal entity, client details, or other information relevant to the certified scope or product conformity. SG CO2 PTE. LTD. shall review such changes and, where necessary, amend the certificate or conduct additional certification activities.

Client shall cooperate with SG CO2 PTE. LTD. in all required certification activities, properly manage complaints and records relating to certified products, implement required corrective actions within the specified timeframe, and ensure that all certification-related information and claims remain accurate and consistent with the approved certification scope throughout the certification period.

CERTIFICATION FEES

Certification fees shall be charged and collected in accordance with the applicable certification agreement and quotation. Payment of certification fees does not guarantee the granting of certification and shall not influence the certification decision. All certification fees shall be paid directly to SG CO2 PTE. LTD. and shall not be paid to auditors or other certification personnel.

Notes: SG CO2 PTE. LTD. shall maintain its impartiality by not accepting any financial support, gifts, or other benefits that may compromise its independence, and any additional services or payment requests shall not influence the certification evaluation or decision; any unauthorized or unreasonable payment request by SG CO2 PTE. LTD. personnel shall be reported for investigation.

For any further enquiries, please contact us at <mailto:certification@myco2.com.my>

Last Updated: 03 Sep 2026